

# KEY FACTS DOCUMENT

## IIA - INWARD INVESTMENT ACCOUNT



<b>Eligibility</b>	<p>A non- national, resident in or outside Sri Lanka</p> <p>A Sri Lankan dual citizen, resident in or outside Sri Lanka</p> <p>Sri Lankan national who has obtained Permanent Residency status or citizenship in another country, resident in or outside Sri Lanka</p> <p>A Sri Lankan citizen employed abroad, resident outside Sri Lanka (excluding emigrants)</p> <p>A company incorporated outside Sri Lanka</p> <p>A partnership registered outside Sri Lanka</p> <p>Country funds, Regional Funds, Mutual Funds, Unit Trusts and Foreign Institutional Investors established outside Sri Lanka</p> <p>An administrator or executor of the estate of a deceased person, who maintained an IIA with an AD</p> <p>A receiver or liquidator of a company that maintained an IIA with a Banks</p>
<b>Key Features</b>	<p>Can maintain in both Sri Lankan Rupees or any designated Foreign Currencies</p> <p>Can be opened in types of Current (without OD or cheque facilities) / Savings / Term Deposit</p> <p>Account Ownership can be held jointly with another eligible individual (subject to CBSL direction) who is an immediately family member</p>

<b>Benefits and Value-Added Services</b>	<p>Interest is accrued daily on account balance and credited monthly</p> <p>The currency in which the account is maintained can be converted to any other designated currency at the discretion of the account holder</p> <p>Invest in permitted investments and repatriate the capital and capital proceeds easily</p> <p>No exchange risk if placed in foreign currency</p> <p>Re-conversion of rupees earnings to any designated foreign currencies</p> <p>24x7 account viewing access via online banking</p> <p>Debit Card facility</p>
<b>Procedures to be followed to open the account</b>	<p>Visit the nearest DFCC branch</p>
<b>Documents Required</b>	<p>The required Documents will vary from its eligibility. Therefore, it is advisable to contact the branch nearest to you.</p>
<b>Fees and Charges</b>	<p>Standard Fees and charges specified in the tariff</p> <p>Please refer <a href="https://www.dfcc.lk/interest-rates/">https://www.dfcc.lk/interest-rates/</a></p>
<b>Terms &amp; Conditions</b>	<p>Product information and terms and conditions are subject to change from time to time according to the CBSL Directions.</p> <p>Therefore, it is advisable to contact the branch nearest to you for the latest information and prevailing terms and conditions.</p> <p>For the prevailing CBS Direction please refer - Direction No 15 of 2021 dated 18th March 2021</p>

<b>Clarifications and Inquiry on Account Transactions</b>	<p><b>Contact Methods:</b> 24/7 hotline at 0112 350000</p> <p><b>Email:</b> care@dfccbank.com</p> <p>In-Branch assistance at any DFCC location</p> <p><b>Response Time:</b> Within 24 hours</p>
<b>Complaint Handling Procedure</b>	<p>Your complaint will be acknowledged within 01 working day and processed within 02 working days, though some issues may take longer. If you don't receive a satisfactory response within a reasonable time, please contact us.</p> <p>Email: care@dfccbank.com</p> <p>Contacting our Call Centre: 0112 350 000</p> <p><b>Financial Ombudsman</b></p> <p>The Financial Ombudsman</p> <p>No 143 A, Vajira Road, Colombo 05.</p> <p>Tel: (011) 2 595624</p> <p>Email: fosril@sltnet.lk</p> <p>Website: www.financialombudsman.lk</p> <p>The Financial Consumer Relations Department (FCRD) of Central Bank Sri Lanka</p> <p><a href="https://www.cbsl.gov.lk/en/fcrd">https://www.cbsl.gov.lk/en/fcrd</a></p>