

KEY FACTS DOCUMENT

OIA - OUTWARD INVESTMENT ACCOUNT



Eligibility	<p>Companies incorporated in Sri Lanka under the Companies Act, No. 7 of 2007 other than a company limited by guarantee;</p> <p>A Licensed Commercial Bank or Licensed Specialized Bank, in terms of the Banking Act No. 3 of 1988</p> <p>Regulated/ licensed entities (excluding the eligible investors under (a) and (b) above), under the Central Bank, Securities Exchange Commission, Insurance Regulatory Commission of Sri Lanka</p> <p>Employees' Provident Fund established under the Employees' Provident Fund Act No. 15 of 1958 or Approved Provident Funds declared by the Commissioner General of Labour</p> <p>A partnership registered in Sri Lanka; and</p> <p>An individual resident in Sri Lanka or/with a sole proprietorship registered in Sri Lanka by such individual (as applicable).</p>
Key Features	<p>Maintained only in designated Foreign Currencies</p> <p>Can be Opened in types of Current (without OD or cheque facilities) / Savings / Term Deposit (Out of the returns derived from an outward investment)</p> <p>Account Ownership cannot be held jointly</p>

Benefits and Value-Added Services	<p>Interest is accrued daily on account balance and credited monthly</p> <p>Facilitates permitted investments outside Sri Lanka by a resident</p> <p>Ability to convert the Sri Lanka Rupees into foreign currency, to the extent such limits specified for outward investments, in the regulations</p> <p>Disbursements in Sri Lanka in Sri Lanka Rupees</p>
Procedures to be followed to open the account	<p>Visit the nearest DFCC branch</p>
Documents Required	<p>The required Documents will vary from its eligibility. Therefore, it is advisable to contact the branch nearest to you.</p>
Fees and Charges	<p>Standard Fees and charges specified in the tariff</p> <p>Please refer https://www.dfcc.lk/interest-rates/</p>
Terms & Conditions	<p>Product information and terms and conditions are subject to change from time to time according to the CBSL Directions.</p> <p>Therefore, it is advisable to contact the branch nearest to you for the latest information and prevailing terms and conditions.</p> <p>For the prevailing CBS Direction please refer - Direction No 14 of 2021 dated 18th March 2021</p>

Clarifications and Inquiry on Account Transactions	<p>Contact Methods: 24/7 hotline at 0112 350000</p> <p>Email: care@dfccbank.com</p> <p>In-Branch assistance at any DFCC location</p> <p>Response Time: Within 24 hours</p>
Complaint Handling Procedure	<p>Your complaint will be acknowledged within 01 working day and processed within 02 working days, though some issues may take longer. If you don't receive a satisfactory response within a reasonable time, please contact us.</p> <p>Email: care@dfccbank.com</p> <p>Contacting our Call Centre: 0112 350 000</p> <p>Financial Ombudsman</p> <p>The Financial Ombudsman No 143 A, Vajira Road, Colombo 05. Tel: (011) 2 595624 Email: fosril@slt.net.lk Website: www.financialombudsman.lk</p> <p>The Financial Consumer Relations Department (FCRD) of Central Bank Sri Lanka https://www.cbsl.gov.lk/en/fcrd</p>