



## Continuation of privileges on your Standard Chartered Visa Platinum Sri Lankan Airlines Credit Card

**Dear Valued Client,**

We are excited to share that, with the sale of Standard Chartered Sri Lanka's Wealth and Retail Banking business to DFCC Bank, you will continue to enjoy the exceptional privileges and features of your Visa Platinum Sri Lankan Airlines Credit Card (VPSL) credit card.

As we transfer our VPSL credit cards to DFCC Bank, the following benefits will remain intact.

- 1 FlySmiLes Mile for every Rs.100 spent internationally and 1 FlySmiLes Mile for every Rs.500 spent locally.
- 3,000 bonus miles on enrolment.
- Exclusive FlySmiLes Silver Tier Benefits which include – dedicated check-in counter at Bandaranaike International Airport
- Exclusive FlySmiLes Silver Tier Benefits which include – 10 Kg additional baggage allowance when traveling on flights marketed and operated by SriLankan Airlines\*\*
- Exclusive FlySmiLes Silver Tier Benefits which include – Lounge Access at Palm Strip lounge when travelling on Economy class\*\*
- Exclusive FlySmiLes Silver Tier Benefits which include – Year-round promotional offers
- Companion flies free offer on the renewal of your credit card\*\*\*

\*\* 6 complimentary lounge invitations & 6 excess baggage vouchers from renewal date

\*\*\*Companion Flies Free offer spend-categories and destinations. (The spend is calculated on a 12-month basis on your renewal)

Spend Threshold LKR	Eligible Travel Sectors for the companion ticket offer
500,000 – 749,999	Trichy, Trivandrum, Madurai, Cochin, Chennai, Bangalore
750,000 – 949,999	Above + Male, Gan Island
950,000 – 1,249,999	Above + Hyderabad, Mumbai, Delhi, Kathmandu, Karachi, Lahore, Dhaka
1,250,000 – 1,999,999	Above + Bangkok, Singapore, Kuala Lumpur, Jakarta
2,000,000 – 2,999,999	Above + Guangzhou, Riyadh, Dammam, Kuwait, Doha, Dubai
3,000,000 and above	Above + London, Melbourne, Sydney, Frankfurt, Paris, Tokyo, Seoul

If you have recently changed your mobile number or Email address associated with FlySmiLes please update the details through the dedicated FlySmiLes line +9419733 3333 or email [flysmiles@srilankan.com](mailto:flysmiles@srilankan.com).

Should you have any questions or require further assistance, please feel free to contact our 24-hour Client Care Centre on 0112480480.

Chamikara Wijesinghe  
Executive Director / Head of Wealth & Retail Banking, Sri Lanka

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You are advised not to send any confidential and/or important information to the Bank via e-mail, as the Bank makes no representations or warranties as to the security of any information transmitted. The Bank shall not be responsible for any loss or damage suffered by you arising from your decision to use e-mail to communicate with the Bank.

It is essential that prior to taking into consideration any information on this e-mail or responding to or sending any information or material to us in response to this matter, you have read and understood this important notice.

Standard Chartered Bank is a licensed commercial bank supervised and regulated by the Central Bank of Sri Lanka, and is rated AAA(Ika) by Fitch Ratings Lanka Ltd.

Please feel free to provide feedback on our services. For any suggestions, compliments, or complaints, you may contact us on the following 24-hour hotline: +94 (11) 2480 480, Priority Banking hotline: +94 (11) 4525 252. Email: [Feedback.RC@sc.com](mailto:Feedback.RC@sc.com) Address: Head, Client Experience Unit, No. 37, York Street, Colombo 1. Website: [sc.com/lk](http://sc.com/lk).

We will address your complaints within 5 working days from the date which the complaint was made to the Bank. If you do not get a satisfactory response to the complaint and if you wish to pursue other avenues for redress, you may approach The Financial Ombudsman, Sri Lanka on Tel: +94 (11) 2595 624/5.

Standard Chartered is a member of the Sri Lanka Deposit Insurance Scheme operating under the Central Bank of Sri Lanka protecting your deposits up to LKR1.1Mn per depositor.